

ELEMENTARY POWER SCHOOL PARENT PORTAL FAQs

- Q. When will parents and students be able to access the PowerSchool parent portal?**
- A. On Monday, January 23, 2012. Sign up at your school's specified registration times or at the main office.**
- Q. How do I access the Parent Portal?**
- A. The website location is <https://ps.ucs.misd.net/public/> it can be accessed at any time.**
- Q. Whom should I contact if I have a question about attendance on a specific day?**
- A. The school office**
- Q. Whom should I contact if I have a question about my child's grades?**
- A. Your child's teacher**
- Q. Do all teachers post report card grades and attendance information on the Parent Portal?**
- A. Report card grades are posted by all teachers. Attendance is posted by the teachers and by the office. Posting of assignments and daily grades in PowerSchool is at the discretion of the teacher.**
- Q. I know that teachers sometimes weight different categories of grades. How does this affect how a grade is calculated?**
- A. Many teachers use categories such as tests, quizzes, class work, homework, participation, etc. to organize and give different weights to grades; how they weight them is an individual decision. Teachers share with students the factors they weight in arriving at grades. You may contact teacher's by-email or phone if you wish further clarification.**
- Q. How often can we expect grades to be updated?**
- A. The display of assignment due dates and the frequency of posted grades may vary across teachers. Please be patient as it does take time to grade and post assignments. You can expect grades to be updated during the progress report and report card window. As always, you may contact teachers by e-mail or phone any time for further clarification.**

Q. How often can we expect attendance to be updated?

A. Attendance is recorded on a daily basis.

Q. What can I see on the elementary PowerSchool site?

A. Examples of information that parents and students may be able to access include:

- a. Attendance Information**
- b. Report card grades**
- c. Teacher assignments and grades**
- d. Progress reports**
- e. Email notifications**
- f. Teacher Comments**

Q. Can other people see my son's/daughter's grades?

A. As long as you protect your password, others will not be able to see your information

Q. Do students and parents see the same screens/comments?

A. When students and parents access the PowerSchool server they see the same information with one exception; parents have the ability to request automatic progress reports via e-mail.

Q. How does one get a PowerSchool login and password?

A. If you have not yet received your login and password, please visit the school office, provide a photo ID and sign the PowerSchool Parent Portal Agreement.

Q. Can I change my user name and password?

A. It is not possible for you to change your password. Keep it confidential.

Q. What do I do if I forget my PowerSchool password?

A. You will have to visit the main office at your student's school to reapply for your password. Remember, as in the initial sign-up, you will need to bring photo ID.